

COVID-19 social isolation, online alcohol sales and home delivery.

Reduce alcohol harm for our community and health system.



Alcohol can bring many of us comfort, but equally causes harm in our community. By taking the following simple steps, liquor retailers and deliverers can make a real difference in reducing harm and pressure on our health system.

Verify customers are aged 18 years and over when ordering alcohol online.

Check customers are aged 18 years and over when taking alcohol orders online. This can be done through technology such as Australia Post's Digital ID, and ensuring the customer agrees to present ID on delivery.

18+

Limit alcohol quantities for each customer.



1 or 2

Limit alcohol quantities to capped amounts per customer per day. Greater alcohol availability causes greater harm to alcohol users and those around them. Know and observe the permitted alcohol limits in your licence or permit conditions or the industry code limits.

Deliver alcohol-only orders the next day.

Same-day rapid delivery under 2 hours can lead to higher alcohol consumption and harm. Delivering the next day after ordering reduces the impact of extended drinking sessions.



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Alcohol, Tobacco and other
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Don't deliver to intoxicated customers.

Everyone, even those not trained in Responsible Service of Alcohol can tell the common signs of intoxication. These include slurred speech, swaying and bumping into things, inability to walk, rowdiness, anger, aggression or even violence.

Check ID for customers who look under 25 years of age.

If the customer looks under 25 years of age, ask them to show identification proving they are aged 18 years or over. It's important to maintain social distancing of 1.5m and not handle the customer's ID.



Deliver alcohol directly to the customer.



Deliver alcohol directly to the person who placed the order, rather than leave it unattended. After verifying the customer is aged 18 years or over and not intoxicated, deliveries can be placed on the ground to maintain a distance of 1.5m.

You can help protect the health of our community.

Want to learn more about responsible service of alcohol?

Visit treasury.tas.gov.au/liquor-and-gaming/liquor/responsible-service-of-alcohol

Contact licensing@treasury.tas.gov.au



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